

## Clinton County CEO Visit September 14, 2021 Impact

*I really appreciated Dawn's visit on Tuesday. Some key takeaways I learned were to be present, own your job (not rent), and to always be kind to others. A kind interaction with someone can go a long way, and I will continue to treat people nicely moving forward. - Luke Strubhart*

*Dawn I found to be very interesting. The one thing that really stuck with me is that you need to be an owner and not a renter of your company. - Kam Monical*

*On Tuesday, I enjoyed listening to Dawn Muchill. She was very energetic and had a really good way to present things. Everything she brought up seemed like common sense to me, but I could definitely be more aware about the way I act. - Sean Kuhl*

*To be an ambassador of CEO:  
represent CEO positively  
set the example for others  
present a positive attitude  
first impressions are everything  
remember the "work" of the program  
act like a good customer when they are the customer  
never yell at workers - Maggie Schrage*

*Dawn Muchill. Takeaways: always be 15min early, write handwritten thank you notes, make sure you brand your business - Fletcher Vogt*

*Dawn had really great tips and I would love the chance to maybe get to read her book sometime. Her stories about picking up trash and about the woman at the movie night really spoke to me and can teach great lessons - Tori Mohesky*

*Dawn Muchill really made me look at my customer service performance and wonder if I'm doing it right. Her wow factor was being understanding of every situation - Izzy Marsh*

*Dawn and the chamber of commerce was intriguing as well, her ideals about WOW service was nothing new but still cool to hear her take on it, but the chamber of commerce is such a neat business concept. It's genius to create a business that just has the ability to provide tools and services to other businesses. - Collin Daughtery*