



Center for Training Innovations

2500 Carlyle Avenue • Belleville, IL 62221-5899

800-222-5131, ext. 5202 • (618) 235-2700, ext. 5202 • Fax (618) 235-0169

February 23, 2004

To Whom It May Concern:

It is my pleasure to provide a letter of recommendation for Dawn Mushill. Dawn has worked as a part-time trainer for the Center for Training Innovations (CTI) since 2000. She is one of our best soft-skills trainers. Dawn is very effective at helping the trainees understand how to apply the new skills to their jobs. Her evaluation ratings are always very high.

Dawn represents CTI in a very professional manner and has often referred business to our office. She has a good sense for business and is always on the lookout for ways to better serve our clients.

Dawn is a valuable team member who would be a positive addition to any organization. I am happy to give this unqualified recommendation for Dawn. Please feel free to contact me at (618) 222-5291.

Regards,

A handwritten signature in cursive script that reads 'Lynette Rienbolt'.

Lynette Rienbolt
Director, Center for Training Innovations